



**Falcon Trunking** Systems Limited

Butterworth Street  
Littleborough  
Rochdale  
OL15 8JS

Tel 01706 372929  
Fax 01706 371550  
Email [sales@falcontrunking.co.uk](mailto:sales@falcontrunking.co.uk)  
Web [www.falcontrunking.co.uk](http://www.falcontrunking.co.uk)

31 March 2020

Dear Business Partners

**Re: Covid-19 Falcon Trunking Position Statement**

I'm sure you are aware of the completely unprecedented times we are currently in and the very difficult decisions that we are all being asked to make.

Essentially, at Falcon we remain open to assist the element of our customer base who remain part of the supply chain in the government response to the Covid-19 outbreak.

However, the company is operating at reduced staffing levels and therefore at limited capacity, please could you bear with us if your telephone call or e-mail is not responded to as promptly as usual? We will respond to every genuine business enquiry as quickly as we can.

The operation, from close of business on 31 March 2020 will operate remotely with your initial enquiry being received by a member of staff working from home. From there we can best evaluate how best to address your requirements.

Collections can be arranged by appointment and deliveries can be made via our carrier service, please do not arrive unannounced at our site as it is entirely possible the site will be locked and access to it will not be possible.

These arrangements are under constant review, including the inevitable interruptions to our own UK supply chains. We will of course be bound by any updates in legislation from government.

Thank you in anticipation of your understanding during these difficult times and we remain at your service where reasonably practical.

Yours faithfully



Kinburn Bargh

Director